

Privacy Policy

1. Introduction

Elevate Systems, LLC ("Company," "we," "our," or "us") values your privacy and is committed to protecting it. This Privacy Policy outlines how we collect, use, maintain, and protect your information when you visit our website, www.elevatecellsystems.com ("Platform"), and engage with our services.

This Privacy Policy applies to information collected:

- On our website at www.elevatecellsystems.com.
- Through electronic communications, including email and text.
- Via web interfaces used to access our Platform.
- Through interactions with advertising and applications linked to this Privacy Policy on third-party websites.

By accessing or using our Platform, you agree to the terms of this Privacy Policy. If you do not agree, you should discontinue use of the Platform. We may update this policy periodically, and your continued use of the Platform signifies your acceptance of any changes.

2. Information We Collect

We collect information to provide and improve our services, which may include:

- **Personal Information:** Identifiers such as name, alias, postal address, email address, and phone numbers.
- **Technical Information:** IP address, internet connection details, device information, browsing history, and usage data.

3. How We Collect Your Information

We gather information:

- **Directly from you:** When you provide it via forms, correspondence, transactions, or other interactions.
- **Automatically:** Through cookies, web beacons, and other tracking technologies as you navigate the Platform.
- **From third parties:** Such as business partners or other websites.

A. Information You Provide

This includes:

- Information submitted via forms on the Platform.
- Correspondence records.

- Transaction details and order fulfillment data.

B. Information Collected Automatically

We use automated technologies to collect:

- Details about your visits, such as traffic data and browsing patterns.
- Technical details about your device and internet connection.

C. Tracking Technologies

We use:

- **Cookies:** Small data files stored on your device. You can disable cookies in your browser settings.
- **Web Beacons:** Tiny graphics that track user interaction with our content and emails.
- **Flash Cookies:** For specific features; settings for managing these differ from standard cookies.

4. How We Use Your Information

We use your information to:

- Provide and personalize our services.
- Communicate with you about your account, transactions, and updates.
- Enhance the functionality and security of the Platform.
- Comply with legal requirements and enforce our Terms of Use.

5. Your Choices

You have options regarding the information you share:

- **Cookies and Tracking:** Adjust your browser settings to limit or block cookies.
- **Email Communication:** Opt out of promotional emails by contacting us at info@elevatecellsystems.com or using the unsubscribe link in emails.

6. Accessing and Correcting Your Information

To access or correct your personal information, contact us at info@elevatecellsystems.com. We may retain records as required by law or for legitimate business purposes.

7. California Privacy Rights

If you are a California resident, you may have additional rights under the California Consumer Privacy Act (CCPA), including:

- **Right to Know:** Request details about personal information we collect, use, or disclose.

- **Right to Delete:** Request deletion of your personal information.
- **Right to Non-Discrimination:** We will not discriminate against you for exercising your rights.

To exercise your rights, contact us at info@elevatecellsystems.com.

8. Canadian Residents

For Canadian users, personal information may be processed and stored outside Canada, subject to local laws. To request corrections or withdraw consent, contact us at info@elevatecellsystems.com.

9. Minors

Our Platform is not intended for individuals under 18. If you believe we have collected data from a minor, please contact us to request its deletion.

10. Data Security

We implement safeguards to protect your information. However, no online platform can guarantee absolute security.

11. Changes to Our Privacy Policy

We may revise this policy and will notify you of significant updates. Review the policy periodically for changes.

12. Retention Policy

We retain your information as necessary to fulfill the purposes for which it was collected and as required by law.

13. Contact Us

For questions or concerns about this policy, contact us at:

- **Address:** 504 W. Juneau Ave, Milwaukee, WI 53203
- **Email:** info@elevatecellsystems.com
- **Phone:** (888) 711-7135

Terms of Use

1. Introduction

These Terms of Use ("Terms") govern your use of www.elevatecellsystems.com ("Platform") and services provided by Elevate Systems, LLC ("Company," "we," "our," or "us"). By accessing the Platform, you agree to comply with these Terms.

2. Acceptance of Terms

By using our Platform or Services, you agree to these Terms and our Privacy Policy. If you disagree, please discontinue use. We reserve the right to modify these Terms without notice.

3. Prohibited Activities

You agree not to:

- Use the Platform for unlawful purposes.
- Interfere with the Platform's functionality.
- Infringe on intellectual property rights.
- Engage in automated data collection (e.g., scraping).

4. Intellectual Property Rights

The content on the Platform, including text, graphics, and trademarks, is owned by or licensed to the Company and is protected under applicable laws. Unauthorized use is prohibited.

5. Limitation of Liability

To the fullest extent permitted by law, the Company is not liable for any damages arising from your use of the Platform or Services.

6. Arbitration and Dispute Resolution

All disputes will be resolved through binding arbitration in Dallas County, Texas. Class actions are waived under these Terms.

7. Miscellaneous

- **Governing Law:** These Terms are governed by the laws of Texas.
- **Severability:** If any provision is deemed invalid, the remaining provisions remain enforceable.
- **Non-Waiver:** Failure to enforce a provision does not constitute a waiver.

8. Contact Information

For questions about these Terms, contact us at:

- **Address:** 504 W. Juneau Ave, Milwaukee, WI 53203
- **Email:** info@elevatecellsystems.com
- **Phone:** (888) 711-7135

By using the Platform, you acknowledge and agree to these Terms and our Privacy Policy.